

Healthwise Acupuncture  
Gentle Acupuncture & Supportive Therapies

**Privacy Policy**

This notice describes how health information about you may be used and disclosed and how you can get access to this information. Please review it carefully. The privacy of your health information is important to us.

**OUR LEGAL DUTY** We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect April 15, 2003, and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

**USES AND DISCLOSURES OF HEALTH INFORMATION** We may use and disclose health information about you for treatment, payment, and healthcare operations.

**Treatment** means providing, coordinating, or managing health care and related services by one or more health care providers.

**Payment** means such activities as obtaining reimbursement for services, confirming coverage, billing or collection activities, and utilization review.

**Healthcare Operations** include the business aspects of running our practice, such as conducting quality assessment and improvement activities, auditing functions, cost-management analysis, and customer service.

We may also create and distribute de-identified health information by removing all references to individually identifiable information. We may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you. Any other uses and disclosures will be made only with your written authorization.

You may revoke such authorization in writing and we are required to honor and abide by that written request, except to the extent that we have already taken actions relying on your authorization.

**PATIENT RIGHTS** You have the following rights with respect to your protected health information, which you can exercise by presenting a written request to the Privacy Officer.

**Access** You have the right to inspect and copy your protected health information.

**Restriction** You have the right to request restrictions on certain uses and disclosures of protected health information, including those related to disclosures to family members, other relatives, close personal friends, or any other person identified by you. We are, however, not required to agree to requested restriction. If we do agree to a restriction, we must abide by it unless you agree in writing to remove it.

**Alternative Communication** You have the right to reasonable requests to receive confidential communications of protected health information from us by alternative means or at alternative locations.

**Amendment** You have the right to request that we amend your protected health information. Your request must be in writing and it must explain why the information should be amended. We may deny your request under certain circumstances.

**Disclosure Accounting** You have the right to receive an accounting of disclosures of protected health information.

**Electronic Notice** If you receive this Notice on our website or by electronic mail, you are entitled to obtain a paper copy of this Notice upon request.

**Questions and Complaints** If you want more information about our privacy practices, please contact us. You have recourse if you feel that we have violated your privacy rights. You have the right to file written complaint with our office, or with the Department of Health & Human Services, Office of Civil Rights, about violations of the provisions of this notice or the policies and procedures of our office. We will not retaliate against you for filing a complaint.